

CAROL ANN KLEIN
Manager, Professional Compliance Division

Carol Ann Klein is presently Manager of the Professional Compliance Division for the Miami-Dade Aviation Department (MDAD). She began this assignment in October 2004 at the request of the Associate Director of Professional Compliance, to provide managerial assistance with internal and external audit findings, responses, and corrections, as well as departmental standards development. Among other things, the Professional Compliance group monitors the remedies to significant audit and investigative issues. It is the Aviation Department's unofficial internal auditing and management review group, and functions as the eyes, ears, and conscience of the Department.

Prior to her current position, Ms. Klein served as Manager, Aviation Properties with responsibility for overseeing all leaseable properties at Miami International Airport (MIA) and three of the five general aviation (GA) airports in Miami-Dade County. (Two of the five GA airports do not lease space.) Ms. Klein has nearly 25 years of professional experience managing airport and airline properties, including 11 years with Pan American World Airways and 13 years with MDAD.

During her time with Pan Am, Ms. Klein was a Manager of Facility Projects, which included facilitating office projects as well as property administration. Among her career highlights with Pan Am was the negotiation and completion of the assignment of a 150,000-sq-ft, multi-purpose building in Honolulu, Hawaii, for \$6.5 million, which resulted in the saving of an additional \$8 million in bond repayments. She also facilitated the expansion and renovation of a 38,000-sq-ft, 500-agent reservations facility at a budget of \$4 million. Ms. Klein implemented and completed the renovation of a 34,000-sq-ft. headquarters office and the relocation of 124 personnel from New York to Miami within a budget of \$250,000.

In 1991, Ms. Klein joined MDAD as an Aviation Property Manager, negotiating space requirements and leases with tenants as well as helping to resolve tenant disputes. Subsequent increases in responsibility gave her oversight of the 2.2 million sq. ft. of terminal building space at MIA, and administration for the various issues involving nearly 100 domestic and international airline tenants. In 1998, Ms. Klein was promoted to Deputy Chief of Aviation Properties, which encompassed the non-Terminal as well as Terminal properties. In 1999, Ms. Klein was promoted to Manager of Aviation Properties. Along with this came responsibility for the day-to-day operation of the Commercial Operations section, which encompasses all MIA retail, food and beverage concessions. Early in 2003, the Aviation Director asked Ms. Klein to act as the Interim Assistant Aviation Director for Business Management, responsible for overseeing the Business Development, Finance, and Strategic Financial Planning Divisions, in addition to maintaining her responsibilities as Manager of Aviation Properties. This assignment continued for five months until a permanent replacement was hired. Ms. Klein then returned to her Properties duties.

CAROL ANN KLEIN
PAGE 2

Ms. Klein has a Bachelor of Science degree in Business/Marketing (1979) and a Master's degree in Business Administration (1984) from Barry University in Miami Shores, FL. She also maintains her Florida Real Estate Sales license with study courses and examination every two years.