

## Miami Intermodal Center/Miami Central Station

### **What is the MIC?**

The Miami Intermodal Center (MIC) is a massive ground transportation hub that is being developed by the Florida Department of Transportation. It is located near the Miami International Airport at NW 25 Street east of LeJeune Road. The MIC Program consists of several components:

- The Rental Car Center opened for business on July 13, 2010.
- The free **MIA Mover** which travels to and from the Airport became operational on September 9, 2011.
- **MDT Metrobus service** (except the Route 133) is scheduled to operate from the Miami Central Station at the MIC, rather than the Airport, effective July 22, 2012.
- **MDT Metrorail service** begins at the Miami International Airport Metrorail station at the MIC on July 28, 2012.
- A new Tri-Rail station is being constructed at the site and expected to open in 2013.
- Greyhound and Amtrak will also become part of the Miami Central Station that includes Miami-Dade Transit's MIA Metrorail Station and the new Bus Plaza for bus service.

### **What is Miami Central Station?**

- The Miami Central Station (MCS) is a major structure of the Miami Intermodal Center (MIC) Program that will serve as Miami-Dade County's first ground transportation hub. Located east of the Rental Car Center (RCC) on a 27-acre site, the area is bounded by NW 25th Street on the north, NW 37th Avenue on the east, NW 21st Street on the south and NW 38th Court on the west.
- There are multiple levels of the structure at 3800 NW 25 Street that includes the MIA Metrorail station platform:
  1. The **first or ground "Bus Plaza Level"** is where MDT bus services operate. There are two (2) Ticket Vending Machines (TVM) that can be used to purchase transit fares and fare media; an Electronic Customer Kiosk that provides access to the transit web site for service and trip planning information; and informational signs that announce the arrival and departure of the next Metrorail train.

*The ground level Metrorail fare gates provide direct access to the MIA Metrorail station platform on Level 3.*

*Elevators on the ground floor on the west side of Bus Plaza provide direct access to Level 4, which is the Connector Level, where patrons can use the MIA Mover to travel to the Airport and access Metrorail fares, then travel down to Level 3 to the rail station platform.*

2. The **second or “Intermediate Level”** has public bathrooms (need to alert security personnel for entry), three (3) TVMs, an Electronic Customer Kiosk and Metrorail faregates for entry to the MIA Metrorail station on Level 3.
  3. The **third level or “Platform Level”** is where transit passengers board and exit Metrorail trains at the Miami International Airport (MIA) Metrorail station. Free Wi-Fi accessibility is available on Level 3. There are no TVMs on Level 3. Patrons can access the station platform via the faregates at the Bus Plaza (Level 1) the Intermediate Level (Level 2) or from the Connector Level (4).
  4. **The fourth level or “Connector Level”** is where passengers access the MIA Mover to and from the Airport, as well as Metrorail faregates to access the rail station platform on Level 3. Four (4) MDT TVMs, the MDT Customer Service Booth and an Electronic Customer Kiosk are located on Level 4 as well. *Airport patrons can also access the Rental Car Center Customer Service Lobby from this level.* MDT drop-off patrons will walk through the Rental Car Center from the 4<sup>th</sup> Level Garage of the Rental Car Center to the Connector Level, where they can access the MIA Mover and MDT bus and rail services.
- Parking for transit patrons is currently NOT available at the MIA Metrorail Station or Miami Central Station.
  - Kiss & Ride or Drop-off options. Designated parking spaces are available in the Rental Car Center (RCC) Garage for transit passenger drop-off and pickup. Travel eastbound on NW 25 Street and enter the RCC Garage, and drive to Level 4. Spaces are limited and parking in this area for a prolonged period and unattended vehicles are prohibited.
  - Transit passengers exit the RCC parking garage, enter and walk through the RCC Customer Service Lobby to access the Connector Level, where they can use the Transit TVMs, Electronic Customer Kiosk, rail fare gates for Metrorail service or take the elevator/escalator/stairs to the Bus Plaza at Level 1 to board a transit bus.

MDT Bus Service

1. What Metrobus routes moved from the Miami International Airport (MIA) Terminal and are now at the new MIA Metrorail station?

Effective July 22, 2012 eight (8) Metrobus routes began service from the MIA Metrorail station. These routes no longer enter the MIA Terminal.

Bus Route	Route Description
7A	Offers service between MIA Metrorail station and downtown Miami via NW 7 Street.
37	Service includes City of Hialeah, Palm Avenue, Hialeah Metrorail station, Miami International Airport Metrorail station, Douglas Road (NW/SW 37 Avenue), Douglas Road Metrorail station, Cocoplum Circle, South Miami Metrorail station via Sunset Drive (SW 72 Street).
42	Service includes a branch to Miami Springs (42A weekdays only), and a branch to the Opa-locka Tri-Rail Station, City of Hialeah, East 8 Avenue (LeJeune Road), Tri-Rail Metrorail station and Amtrak Passenger Terminal, Miami International Airport Metrorail station to Douglas Road Metrorail station via LeJeune Road.
57	Service is weekdays only. Includes MIA Metrorail station, Red Road (NW/SW 57 Avenue), South Miami Metrorail Station, SW 152 Street Park & Ride lot and the Busway.
J (110)	Service operates between the MIA Metrorail station to Miami Beach at 41 Street and Collins Avenue via NW/NE 36 Street serving the Allapattah Metrorail station, and the Julia Tuttle Causeway.
150	Limited-stop express service operates between the MIA Metrorail station and Miami Beach at South Pointe Drive via Collins Avenue and Washington Avenue.
238	Weekday service only. Dolphin Mall, Miami International Mall, NW 25 St / 72 Ave, Airport Corporate Center, Airport Cargo City, Blue Lagoon Dr, Airport Hilton Hotel, and the MIA Metrorail station.
297	Weekday service only. Premium limited-stop service along NW 27 <sup>th</sup> Avenue between NW 211 Street and the MIA Metrorail station.

2. Does any MDT bus route continue to provide service at the Airport Terminal?

The Route 133 (Airport-Tri-Rail Shuttle) is the only MDT bus route that continues to operate from the Airport's Terminal E. It operates free-of-charge to the Hialeah Market Tri-Rail Station. This route will continue to provide service until the new Airport Tri-Rail Station opens, currently projected for 2013.

There is no longer an MDT - TVM at the Airport's Terminal E, but passengers do have access to a Tri-Rail TVM. Cash value added to a Tri-Rail EASY Card can be used to pay MDT fares. Tri-Rail passes and one-way or round-trip tickets are not accepted by MDT.

3. Where are the MDT buses at the MIA Metrorail station?

MDT bus services are at the ground level which is also called the Bus Plaza. Signage direct passengers to the appropriate route bus bay and technology is available that provides real-time information regarding Metrorail trains arrivals and departures.

4. How do bus and rail travelers get to and from the Airport?

- Use the free MIA Mover on Level 4 also called the Connector Level to travel between MDT bus and rail services and Miami International Airport. *The Connector Level is one floor above the MIA Metrorail station platform.*
- Elevators, escalators and stairs on the west side of Bus Plaza or ground level go directly to the Connector Level.
- An elevated pedestrian walkway connects the Airport and the MIA Mover. MIA Mover passengers traveling from the Airport exit between the Connector Level (Level 4) and the Rental Car Center's Customer Service Lobby.
- Rail and bus passengers access the free MIA Mover on Level 4, then use the pedestrian walkway to enter the Airport terminal.
- The Mover's dual elevated guideways span 1.25 miles, allowing trains to travel to and from the Airport. Once onboard, the trip takes about five (5) minutes.

5. How do I connect with rail and bus service when I'm traveling from the Airport?

Follow the "Pink". Hot Pink signage directs travelers from anywhere in the Airport directly to the MIA Mover. The MIA Mover transports travelers to the Connector Level to access both MDT rail and bus services.

6. Have the fares changed because of the new bus and rail service at the Airport?

- No. There have been no changes to the MDT fare structure. Passengers must have their own individual fare media or cash fare. A single EASY Card or Ticket can not be used to pay the fares of multiple passengers.
- The transit fare remains \$2 for one-way bus and rail services; and \$2.35 for express bus service. Transfers within the transit system (no round trips) are only available when using an MDT EASY Card or Ticket with a valid pass product or cash value.
- Bus to bus transfers are free; and rail to bus or bus to rail transfers are 50 cents. Rail transfers on the platform are also free. The appropriate Reduced Fare EASY Card is needed for reduced fares. Cash patrons pay a full fare each time they board a MDT vehicle.
- A Regional EASY Card is valid for unlimited MDT and Tri-Rail trips for a single passenger. Cash value on a Tri-Rail EASY Card can be used to pay MDT fares. Tri-Rail EASY Card pass products, one-way and round tickets can not be used to pay MDT fares.

#### MDT Metrorail Service

1. When does the new Miami International Airport (MIA) Metrorail station open?

The MIA Metrorail station is scheduled to open July 28, 2012. The station is part of the MIC's Miami Central Station. Trains enter and exit the station on Level 3.

2. How do I use Metrorail to travel to and from the Airport?

#### **Use MDT's Metrorail ORANGE Line.**

Northbound ORANGE Line provides service between the Dadeland South Metrorail station (and all rail stations north up to Earlington Heights) and the MIA Metrorail station. After exiting the train, travel one level up or to the Fourth or Connector Level to use the MIA Mover to travel into the Airport.

Southbound ORANGE Line service is from the MIA Terminal and all rail stations between Earlington Heights south to Dadeland South.

3. What is the **Metrorail GREEN Line**? Does it go to the Airport too?

No. GREEN Line trains do not provide service into the MIA Metrorail station. The GREEN Line offers service between Dadeland South and the Palmetto Metrorail station. It has the same alignment as MDT's long established rail service before the opening of the MIA rail station.

4. How do I get to the Airport, if I am traveling from a rail station north of Earlington Heights?

Passengers at rail stations north of Earlington Heights board the southbound Metrorail GREEN Line. Exit the train at Earlington Heights and board a northbound Metrorail ORANGE Line train to travel into the MIA Metrorail station.

5. Do I pay a transfer fee to board the second train?

No. Transferring to a second train on the platform is free. If you exit the rail station faregates, you have to pay another fare.

6. How do I identify the correct train that I need?

The train destination sign will clearly identify where a train is going. Northbound trains go to the AIRPORT or PALMETTO. Announcements made on the platform and onboard the train confirm where a train is going.

7. What do I do if I board the wrong train and end up at the Airport when I wanted to travel further north?

- Transit passengers who find themselves at the MIA rail station when they wanted to travel north of the Earlington Heights rail station must make a return trip to Earlington Heights.
- Board the southbound ORANGE Line train from the Airport and exit the train at the first stop which is Earlington Heights.
- Transfer to a northbound GREEN Line train at the Earlington Heights platform to travel north to all rail stations between Earlington Heights and Palmetto. There is no charge for platform transfers.

8. How do I know I'm standing on the right-side of the platform at the MIA rail station?

All the main elevators to Level 3 exit at the station's central platform. Station signage identifies the track for a train leaving the station for southbound ORANGE Line service.

### Rail Station Parking Options

1. What about parking?

*Parking is NOT available at the MIA Metrorail station.* Daily parking (\$4) from the station opening to closing (5 a.m. to 12 a.m. or last train) is available at the following MDT Metrorail stations: Dadeland South, Dadeland North, South Miami, University, Douglas Road, Coconut Grove, Vizcaya, Santa Clara, Allapattah, Brownsville, Earlington Heights, Dr. Martin Luther King Jr., Northside, Hialeah, Okeechobee, Palmetto.

2. Can I leave my vehicle at a rail station overnight? How much does it cost?

Overnight and multi-day parking options are only available at the following Metrorail stations:

- Earlington Heights (2100 NW 41 Street) – 24/7 access available to garage.
- South Miami (5949 Sunset Drive) – access only during regular station operating hours (5 a.m. to midnight or last train)
- Okeechobee (2005 West Okeechobee Rd) - access only during regular station operating hours (5 a.m. to midnight or last train)

**Daily Parking with Overnight Option.** Overnight parking from station opening until noon (12 p.m.) the next day is only at the referenced stations. Cost \$4. *Transit patrons can purchase a single day of parking at the Ticket Vending Machines (TVMs) at the referenced stations. TVMs accept cash, credit cards and debit cards with a VISA logo.*

**Multi-Day Parking.** Overnight parking is only available for multiple days (up to 30) at the referenced stations. Cost \$4 per day.

3. How do I purchase more than one day of overnight parking?

There are several options to purchase multiple days (up to 30) of overnight night parking for the Earlington Heights, South Miami and the Okeechobee Metrorail stations.

You will need to provide the following: vehicle model and year, license plate #.

<b>Options to Purchase Multiple Days of Overnight Parking</b>	<b>Payment Method</b>	<b>Hours of Operation</b>
<b>Transit Store – use transit web site to purchase multiple days of parking</b> (address)	No cash. Credit or Debit Cards with VISA logo	24/7
<b>Web enabled devices including tablets and smart phones</b> to access Transit Store on transit web site	No cash. Credit Cards or Debit Cards with VISA logo	24/7
<b>Electronic Customer Kiosk</b> – use to access Transit Store on transit web site to purchase multiple days of parking <i>Currently available at the South Miami Metrorail station</i> * kiosks planned for Okeechobee and Earlington Heights	No cash. Credit or Debit Cards with VISA logo	Available only during regular rail station operating hours 5 a.m. to 12 am or last train
<b>EASY Card Center</b> (786-469-5151)	No cash. Credit Cards or Debit Cards with VISA logo	Weekdays only 8 a.m. to 5 p.m. <i>(except county observed holidays)</i>
<b>Government Center Transit Service Center</b> 111 NW First Street/Second Level	Cash, Corporate/ Company Checks Only, Credit Cards, Debit Cards with VISA logo.	Weekdays only 7 a.m. to 6 p.m. <i>(except county observed holidays)</i>
<b>Overtown Transit Village Pass Sales Office</b> 701 NW 1 Court/First Floor – Suite 120 (Enter at corner of NW 8 Street & 1 Court)	Cash, Corporate/ Company Checks Only, Credit Cards, Debit Cards with VISA logo.	Weekdays only 8 a.m. to 5 p.m. <i>(except county observed holidays)</i>

4. Can I use my regular monthly MDT parking permit to pay overnight and multi-day parking?

Yes. The existing MDT monthly parking permit is honored for overnight and multi-day parking at the South Miami, Earlington Heights and Okeechobee Metrorail stations.

5. Can I use the TVMs at the rail station to purchase multiple days of parking?

No. TVMs CAN NOT be used to purchase multiple days of overnight parking. The Ticket Vending Machines (TVMs) can only be used to purchase a single day of overnight parking at the South Miami, Earlington Heights and Okeechobee Metrorail stations. This allows patrons to legally park at these sites a single day from the station opening at 5 a.m. to noon the following day.

4. Can I use my Sun Pass to pay the rail station parking fees?

No. A Sun Pass can not be used to pay transit parking fees or fares.

3. What if no parking spaces are available at a station?

Patrons will have to drive to the next station with parking should they be unable to find an available space. Those who need overnight parking can only use the South Miami, Earlington Heights and Okeechobee Metrorail stations. (See summary of available parking spaces at each overnight location below)

<b>Rail Stations with Overnight Parking</b>	<b>Address</b>	<b>Spaces</b>	<b>Garage</b>	<b>Surface Lot</b>
South Miami	5949 Sunset Drive	1,774	Yes	No
Earlington Heights	2100 NW 41 Street	365	Yes	No
Okeechobee	2005 West Okeechobee Rd	1180	Yes	Yes

6. What if my overnight parking expires before I return?

Customers can extend their parking privileges remotely by using any web enabled device to access the Transit Store on the transit web site to purchase additional parking.

Parking Enforcement will issue parking citations when vehicles have not paid the appropriate parking fee(s). Vehicles that remain parked for an extended period without an appropriate parking permit or paid fees can be considered abandoned and towed.

### Lost and Found

#### 1. How do I report and recover a lost item?

- Provide information that can help us identify your lost property such as a detailed description or a unique characteristic of the item.
- You must provide contact information when making a report and present photo identification to recover a found item.
- Determine where you last had the lost item.

Any items found at the MIA Metrorail station are delivered to the Airport's Lost and Found. Contact this office to report and recover an item lost at the Airport or the MIA Metrorail station. For items lost or left on an airplane, please contact your airline.

- Miami International Airport Lost and Found (305-876-7377)  
North Terminal D, Level 4, Next to Bank of America  
Open Daily Monday – Sunday (365 days a year)  
8 a.m. to 6 p.m.  
Email: [lostandfound@miami-airport.com](mailto:lostandfound@miami-airport.com)

Transit security at the MIA Metrorail station maintains a listing of all items found and forwarded to the Airport's Lost and Found.

Contact MDT Lost and Found, if you had your item(s) when you boarded an MDT vehicle from the Airport.

- Any information regarding where you might have lost the item while using the transit system is helpful, including the service you used (bus, rail, mover), bus route, rail station, date and time of day, the direction of travel and vehicle number.
  - Items recovered on the transit system are forwarded to MDT Lost and Found the next business day.
- MDT Lost and Found (786-469-5564)  
701 NW First Court, Suite 140  
Open weekdays, except county observed holidays  
8 a.m. to Noon and 1 p.m. to 5 p.m.  
Email: [mdtlostfound@miamidade.gov](mailto:mdtlostfound@miamidade.gov)

Miscellaneous

1. Are there any ATMs in the MIA Metrorail station?

No, but ATMs are located in the Rental Car Center Customer Service Lobby (Level 4 Connector Level) and the Airport Terminals.

At the Airport, passengers have access to a full service Bank of America branch at North Terminal D, 4th level. Automated Teller Machines (ATMs) are located throughout the terminal's 2nd level, Terminal D, E and J 1st level, meeter/greeter lobby J - 3rd level, and past security in all the concourses.

2. Can I use a credit card that was not issued in the United States in MDT Ticket Vending Machines?

Yes. MDT - TVMs will accept credit cards that were not issued in the United States from major credit organizations (especially cards with a VISA logo).

3. Can I store my luggage at the MIA Metrorail station?

No. However, a Baggage Check Room (with a minimum \$10 charge) is located at the Airport at Central Terminal E, Level 2 and is open from 5 a.m. to 9 p.m. Storage charges are subject to baggage size. Proper identification (e.g., driver's license, birth certificate, passport) is also required. Other services include notary services and baggage accessories. For more information call 305-869-1163.

4. Can I store my bicycle at the MIA Metrorail station?

No. There are currently no bicycle racks or lockers for bicycles at the MIA Metrorail station.

Future MIC plans, expected to be completed in late 2013. include bicycle racks, storage lockers, showers and other amenities (e.g. showers, changing rooms, and information kiosk). Access to the MIC is planned by connecting to the Miami River Greenway. Wide sidewalks are included on NW 25 St and NW 37 Ave.